



## Solution Designer (f/m/d) - B2C Digital Solutions

Vienna | asap | full-time | unlimited

### We are Magenta

Magenta Telekom is a leading provider of internet, mobile communications, entertainment and business solutions in Austria. The company counts around 2,200 employees and is part of the Deutsche Telekom Group.

### Your Team

At Magenta, we're dedicated to delivering exceptional service and seamless customer experiences. To support this mission, we're seeking a thoughtful and tech-savvy Solution Designer who will help shape the direction of our technology-enabled solutions. In this role you'll partner with cross-functional teams to understand business needs, explore opportunities for improvement and help design solutions that enhance our products, processes and platforms. Your insights will help bridge the gap between business goals and the delivery of user-centric, scalable solutions that bring real value to both customers and internal teams.

- Facilitate discovery sessions with product owners and technical teams to gather and analyze business requirements
- Design e2e logical and practical solution concepts that meet identified needs while considering scalability, usability and feasibility
- Prepare solution design documentation and visual assets (e.g. user journeys, flow diagrams, capability maps) to support implementation
- Collaborate with architects and engineers to ensure proposed solutions align with enterprise standards, technical guidelines, security and data privacy requirements
- Act as a liaison between different agile teams, clarifying needs, addressing gaps and ensuring shared understanding of solution scope
- Assist in evaluating solution effectiveness post-implementation and identifying opportunities for refinement or extension
- Stay informed on trends in technology, business process improvement and user experience to inform forward-thinking designs

- Do you have several years of experience in IT with focus on Software Engineering or Solution Design with strong experience in large-scale transformational programs?
- Do you have significant experience in designing APIs and microservices and a proven ability in understanding user needs to create innovative and effective solutions (explore options, develop prototypes)?
- Do you have extensive experience in agile delivery model and are you able to come up with solutions that effectively address challenges through technical analysis, prototyping, troubleshooting, and communication?

At Magenta, we believe in diverse employees and live equal opportunities. We welcome all applications regardless of cultural and social background, age, gender, nationality, religion, disability or sexual orientation. Magenta connects all people.



„Kunde ist König“  
ist unser  
Versprechen.



Wir wollen  
gemeinsam  
gewinnen.



Du kannst  
dich auf mich  
verlassen.



Wir dürfen das  
und machen's  
einfach.



Kein Bullshit Bingo -  
wir sagen was  
Sache ist.



Wir nehmen's  
mit  
Humor.

# I ♥ Magenta

That sounds good to you?  
THEN WE MIGHT BE THE RIGHT ONES FOR YOU.



Employee assistance  
services



Food voucher



Flexible working hours



Job ticket



Learning offers



Homeoffice



Benefits



Company pension plan

We are Magenta, you too?



**Selina Sulzer**

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We will still talk about that later, but you should know: depending on your qualifications, your experience and your commitment we offer an attractive, market compliant salary of at least EUR 70.000 per year.

You want to find out more about us? Get a glimpse of our **Magenta World**.

**Apply now!**