**T** Magenta

Du, wir, Magenta



# Solution Designer (f/m/d) - B2C Digital Solutions

Vienna | asap | full-time | unlimited

#### We are Magenta

Magenta Telekom is a leading provider of internet, mobile communications, entertainment and business solutions in Austria. The company counts around 2,200 employees and is part of the Deutsche Telekom Group.

#### **Your Team**

At Magenta, we're dedicated to delivering exceptional service and seamless customer experiences. To support this mission, we're seeking a thoughtful and tech-savvy Solution Designer who will help shape the direction of our technology-enabled solutions. In this role, you'll partner with cross-functional teams to understand business needs, explore opportunities for improvement, and help design solutions that enhance our products, processes, and platforms. Your insights will help bridge the gap between business goals and the delivery of user-centric, scalable solutions that bring real value to both customers and internal teams.

- Facilitate discovery sessions with product owners and technical teams to gather and analyze business requirements
- Design end-to-end logical and practical solution concepts that meet identified needs while considering scalability, usability, and feasibility
- Prepare solution design documentation and visual assets (e.g., user journeys, flow diagrams, capability maps) to support implementation
- Collaborate with architects and engineers to ensure proposed solutions align with enterprise standards, technical guidelines, security, and data privacy requirements
- Act as a liaison between different agile teams, clarifying needs, addressing gaps, and ensuring shared understanding of solution scope
- Assist in evaluating solution effectiveness post-implementation and identify opportunities for refinement or extension
- Stay informed on trends in technology, business process improvement, and user experience to inform forward-thinking designs

- Do you have several years of experience in IT, focusing on Software Engineering or Solution Design, with strong involvement in large-scale transformational programs?
- Do you have significant experience designing APIs and microservices, along with a proven ability to understand user needs and create innovative, effective solutions through exploring options and developing prototypes?
- Do you have extensive experience with agile delivery models and the ability to develop solutions that effectively address challenges through technical analysis, prototyping, troubleshooting, and clear communication?

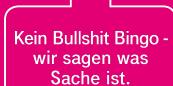
At Magenta, we believe in diverse employees and live equal opportunities. We welcome all applications regardless of cultural and social background, age, gender, nationality, religion, disability or sexual orientation. Magenta connects all people.













## I **\*** Magenta

That sounds good to you?
THEN WE MIGHT BE THE RIGHT ONES FOR YOU.

















### We are Magenta, you too?



**Selina Sulzer** +4367682006247

We will still talk about that later, but you should know: depending on your qualifications, your experience and your commitment we offer an attractive, market compliant salary of at least EUR 70.000 per year.

You want to find out more about us? Get a glimpse of our Magenta World.

Apply now!