



Connecting
your world.

OFFEN
FÜR **MEHR** MIT
MAGENTA.



B2B Product & Order Configuration Engineer (f/m/d)

Vienna | asap | fulltime | unlimited

We are Magenta

Magenta Telekom is a leading provider of internet, mobile communications, entertainment and business solutions in Austria. The company counts around 2,200 employees and is part of the Deutsche Telekom Group.

Your Team

We are Magenta. The ultimate promise for Austria's digital future. You will be part of an Agile (Tribe) organization and teams which shape and realize future-proof and sustainable digital solutions for our B2B customers. The goal of the Tribe is providing high quality products and services and acquiring the best valued B2B Customers. This is a hands-on, build-and-operate role at the heart of our Product Catalogue and Order Management SaaS platform – the engine that turns every Magenta product into a fulfilled order for our B2B customers. Our software infrastructure is hosted by a SaaS partner, but configuration, debugging, observability, and application behaviour are owned by us – by you.

- Develop and maintain Product Configuration and Order Orchestration – author and evolve the Java code and XML-based configuration that model our product catalog and drive order orchestration
- Design and build orchestration workflows on AWS, primarily using Step Functions and workflow-engine patterns, to fulfill orders reliably across connected BSS systems
- Design user-centric, future-proof solutions – translate business and customer needs into robust technical designs, applying AI-led approaches where they add value
- Own observability end-to-end – create and maintain dashboards, alerting, and tracing so the health of the platform is always visible and issues are caught early

- Act as 3rd-level support for the platform – take on complex production issues escalated from our dedicated 1st- and 2nd-level support teams, and drive each from root cause to lasting resolution
- Maintain the AWS infrastructure through Infrastructure-as-Code and CI/CD pipelines, keeping deployments repeatable, auditable, and safe
- Collaborate with our third-party hosting vendor – leading joint debugging efforts, managing escalations, and upholding SLAs as the technical owner on our side

- Do you have extensive experience in software engineering and solution design, including architecture definition for large-scale enterprise applications?
- Are you able to lead complex application modernization and migration projects, including cloud transformation initiatives?
- Do you have hands-on experience with SaaS integrations, API design, microservices architectures, SDLC processes, and GitOps practices?
- Do you have practical experience with AI frameworks and the implementation of AI-driven use cases in enterprise environments?
- Do you have strong expertise in cloud engineering, particularly with AWS and other public cloud platforms, as well as experience within the Telco B2B technology landscape?

At Magenta, we believe in diverse employees and live equal opportunities. We welcome all applications regardless of cultural and social background, age, gender, nationality, religion, disability or sexual orientation. Magenta connects all people.



„Kunde ist König“
ist unser
Versprechen.



Wir wollen
gemeinsam
gewinnen.



Du kannst
dich auf mich
verlassen.



Wir dürfen das
und machen's
einfach.



Kein Bullshit Bingo -
wir sagen was
Sache ist.



Wir nehmen's
mit
Humor.

I ♥ Magenta

That sounds good to you?
THEN WE MIGHT BE THE RIGHT ONES FOR YOU.



Employee assistance
services



Food voucher



Flexible working hours



Health care



Job ticket



Homeoffice



Benefits



Company pension plan

We are Magenta, you too?



Selina Sulzer

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According to the collective agreement for the telecommunications industry, this position carries a minimum gross monthly salary of € 3.107,21 based on full-time employment (38.5 hours per week). We will discuss your actual salary with you in person, taking into account your individual qualifications and professional experience. You can expect an attractive offer that exceeds the minimum stipulated by the agreement.

You want to find out more about us? Get a glimpse of our **Magenta World**.

Apply now!