



## Tribe Tech Lead (f/m/d) - B2C Omnichannel

Vienna | asap | Fulltime | unlimited

### **We are Magenta**

Magenta Telekom is a leading provider of internet, mobile communications, entertainment and business solutions in Austria. The company counts around 2,200 employees and is part of the Deutsche Telekom Group.

### **B2C Omnichannel Tribe**

The B2C Omnichannel Tribe at Magenta is committed to becoming the most customer-centric brand in the country by creating effortless and simple customer journeys that deliver market-leading experiences across all channels – delighting both customers and agents through seamless, intuitive, and consistent service.

- Co-lead the B2C Omnichannel Tribe with a focus on the Tech agenda, ensuring technology drives business results and overall performance
  - Define and implement the Tribe's technology vision and roadmap to support strategic objectives
  - Allocate Tech resources effectively across squads to optimize delivery and execution
  - Co-own Tribe KPIs, with a strong focus on Tech/IT-related delivery and performance metrics
  - Lead and develop Tech Chapter Leads, fostering growth, collaboration, and technical excellence
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- Do you have experience in leading tech-driven teams within the telco-industry and aligning technology with business goals to drive performance?
  - Can you define and implement a technology vision and roadmap that supports strategic objectives and market demands?
  - Do you have expertise in resource allocation and optimizing Tech/IT delivery across

squads to ensure efficiency and execution?

- Are you skilled in leading and developing Tech Chapter Leads, fostering collaboration, growth, and technical excellence?

At Magenta, we believe in diverse employees and live equal opportunities. We welcome all applications regardless of cultural and social background, age, gender, nationality, religion, disability or sexual orientation. Magenta connects all people.



„Kunde ist König“  
ist unser  
Versprechen.



Wir wollen  
gemeinsam  
gewinnen.



Du kannst  
dich auf mich  
verlassen.



Wir dürfen das  
und machen's  
einfach.



Kein Bullshit Bingo -  
wir sagen was  
Sache ist.



Wir nehmen's  
mit  
Humor.

# I ♥ Magenta

That sounds good to you?  
THEN WE MIGHT BE THE RIGHT ONES FOR YOU.



Employee assistance  
services



Learning offers



Homeoffice



Company pension plan



Flexible working hours



Canteen on site



Childcare



Benefits

We are Magenta, you too?



**Andre Pulec**

+4367682006257

We will still talk about that later, but you should know: depending on your qualifications, your experience and your commitment we offer an attractive, market compliant salary of at least EUR 80.000 per year.

You want to find out more about us? Get a glimpse of our **Magenta World**.

**Apply now!**