

OFFEN
FÜR **MEHR** MIT
MAGENTA.



Technical Business Analyst (f/m/d) – BSS & Digital Solutions

Vienna | asap | fulltime | unlimited

We are Magenta

Magenta Telekom is a leading provider of internet, mobile communications, entertainment and business solutions in Austria. The company counts around 2,200 employees and is part of the Deutsche Telekom Group.

Your Team

We are Magenta. The ultimate promise for Austria's digital future. You will be part of an Agile (Tribe) organization and teams which shape and realize future-proof and sustainable digital solutions for our B2B customers. The goal of the Tribe is providing high quality products and services and acquiring the best valued B2B Customers.

We are seeking a Technical Business Analyst with solid software engineering experience, who have strong track record in Telco BSS applications (namely catalogue and order management). In-depth experience in workflow engines and AI-led designs are highly sought for.

- Design end-to-end solutions across Telco BSS domains, including data flows, API specifications, interface designs, workflow modelling, and prototypes – with a strong emphasis on product catalogue, sales orchestration, and order management
- Translate business requirements into precise, implementable user stories by performing technical impact analysis, breaking down features, and supporting refinement, development, and release in an Agile setup
- Collaborate closely with developers to validate feasibility, ensure design integrity, review merge requests, and maintain adherence to technical and functional standards
- Model workflow-driven and AI-enabled solutions using modern workflow engines and AI design patterns to support automation, operational efficiency, and intelligent decisioning

- Ensure architectural and compliance alignment by partnering with Solution Architecture to apply target architecture principles, integration patterns, security standards, and regulatory requirements
- Manage the full lifecycle of assigned applications, especially within catalogue and order management platforms, ensuring system stability, continuous improvement, and reduction of technical debt
- Act as a trusted consultant for business stakeholders by identifying challenges, proposing solution alternatives, driving Proof of Concepts, and promoting customer-centric process and system design

- Do you have 5–10 years of experience in IT, with a strong focus on software engineering and/or solution design?
- Do you have strong hands-on experience in SaaS integration, API & microservices design, and workflow engines (e.g., BPM technologies like Camunda)?
- Do you have practical experience with AI technologies, including frameworks and real-world use case implementation?
- Are you an excellent problem-solver and communicator, able to navigate complex environments, align stakeholders, and drive solutions from concept to implementation?

At Magenta, we believe in diverse employees and live equal opportunities. We welcome all applications regardless of cultural and social background, age, gender, nationality, religion, disability or sexual orientation. Magenta connects all people.



„Kunde ist König“
ist unser
Versprechen.



Wir wollen
gemeinsam
gewinnen.



Du kannst
dich auf mich
verlassen.



Wir dürfen das
und machen's
einfach.



Kein Bullshit Bingo -
wir sagen was
Sache ist.



Wir nehmen's
mit
Humor.

I ♥ Magenta

That sounds good to you?
THEN WE MIGHT BE THE RIGHT ONES FOR YOU.



Employee assistance
services



Food voucher



Flexible working hours



Health care



Job ticket



Homeoffice



Benefits



Company pension plan

We are Magenta, you too?



Selina Sulzer

+4367682006247

According to the collective agreement for the telecommunications industry, this position carries a minimum gross monthly salary of € 4.046,28 based on full-time employment (38.5 hours per week). We will discuss your actual salary with you in person, taking into account your individual qualifications and professional experience. You can expect an attractive offer that exceeds the minimum stipulated by the agreement.

You want to find out more about us? Get a glimpse of our **Magenta World**.

Apply now!